

Mohawk Valley Library System

Position Description: Library Communications & Community Relations Specialist

This is a full-time position that encompasses community engagement and communications activities for the Mohawk Valley Library System and the 14 individual public libraries that make up the system, under the supervision of the system executive director.

General Statement of Duties: The MVLS Communications Specialist will work with the public libraries in Fulton, Montgomery, Schenectady and Schoharie counties, helping these libraries gather community input, communicate library service impact and advocate for sustainable funding. The position requires a high degree of organization, attention to detail and self-motivation as well as a commitment to the public library mission.

Typical Work Activities (Illustrative Only):

Community Relations:

- Develop and analyze community surveys for member libraries
- Facilitate & report on community focus groups and listening sessions for member libraries
- Coach member library staff to encourage community presentations and assist with presentations
- Educate member library staff & trustees on the importance of community engagement

Communications:

- Works with MVLS and member libraries to develop and implement Communications Plans
- Assists MVLS and member libraries with websites, social media and other communications platforms
- Develops a project to collect and disseminate Library Impact Stories
- Develops system-wide communications for National Library Week, Banned Books Week, etc.

Advocacy

- Works with member libraries to develop sustainability plans
- Works with member libraries on communications activities for budget votes
- Provides member library workshops on communications & advocacy topics

Performs other communications and member library services related duties as assigned

Required Knowledge, Skills and Abilities:

Willingness to work a flexible schedule to meet member libraries' needs

Willingness to travel to all MVLS communities. A valid NYS Driver's License is required

Schedules time effectively, meets deadlines, and deals with interruptions

Ability to plan, develop and implement training for member libraries

Communicates confidently before audiences, board members, elected officials and library staff

Fluent with computer technologies necessary for communications: data management, web development etc.

Working knowledge of public library services and practices

Tact and courtesy in dealing with employees, clients, member libraries, and the public

Ability to work collegially and cooperatively with a wide variety of system & member library clients

Minimum Qualifications:

Bachelor's degree in Communications or a related field

Professional experience with community engagement in a public or non-profit environment

Additional Qualifications:

MLS degree if paired with Communications and Community Engagement experience

Salary: \$44,694 minimum depending on experience, with benefits including health insurance, NYS retirement etc.

The Mohawk Valley Library System is an equal opportunity employer. Reasonable accommodations will be provided for people with disabilities.

Apply by resume to: Eric Trahan, Director, Mohawk Valley Library System, 858 Duaneburg Road, Schenectady, New York 12306. email: etrahan@mvls.info

Deadline for Applications: Friday, March 10, 2017