



# 2019 ANNUAL REPORT

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<i>Administrative Assistant</i>	Kathy Inero
<i>Library Assistant - Cataloging</i>	Pam Lombardi
<i>Clerk</i>	Sally Rappa

## *Joint Automation*

Mary Hanley	Chris Mundell
Michele Largeteau	Diane Robinson
David MacFarland	Jason Thomson

## PRESIDENT'S REPORT

When looking back on 2019 the word that comes to mind is change. Change at the member libraries, how business is conducted, and within MVLS itself.

Throughout the year, MVLS supported member libraries as they explored the meaning and implementation of 'fine free', switched their biggest book vendor, developed sustainability through the 21st Century Library planning, advocated locally for fiscal stability through levy votes, and searched for new directors. And let us not forget switching delivery companies. Joint Automation moved the Polaris database to a hosted service, implemented cloud-based file sharing, and e-card registration. All proactive, positive steps that make member library service to their communities easier and more secure.

On the MVLS Board, Anthony Gaddy representing Schenectady County stepped down and Christine Witkowski took his seat. They each have unique perspectives and their viewpoints add important contributions to committee and board discussions.

Within the MVLS staff, Lois Gordon retired at the end of 2019 after 23 years as the Adult and Outreach Coordinator. While we all know her for her work on the construction grants and NYSCA book discussions, but I'm sure there are many important duties that were hidden from the spotlight. Her work with Hale Creek Correctional Facility and the social service agencies in our member counties are two that are brought to mind. As a member library director, I appreciated her support and guidance throughout my tenure at the Gloversville Public Library.

As mentioned above, a number of member libraries were in need of new directors. I would like to send warm thoughts to my former colleagues, Eric Kass - Fort Hunter Free Library, Sherry Kirshman - Frothingham Free Library, Fonda, and Hannah Stahl, Canajoharie Library. To Devon Hedges, formerly of The Community Library, Cobleskill, and now at Schenectady County Public Library, I wish good luck with the next chapter of life. And finally, I welcome Kaitlyn Forbes, Canajoharie Library, Judi Steiger, Fort Hunter Free Library, Shannon Aldi-Hogan, Frothingham Free Library, Fonda, and Kim Zimmer, The Community Library, Cobleskill. I hope you find your time within MVLS as rewarding as I have.

On that note, I want to thank everyone in the MVLS family for their support throughout my time as Liaison to the MVLS Board from Director's Council, President and Vice President of the Board and Director of the Gloversville Public Library. My terms of service are up on the MVLS Board and in December I ended my time with the Gloversville Public Library. When I accepted a part-time position in 1998, I needed a J-O-B and never imagined it would lead to such an exciting and satisfying career. Through all the challenges Gloversville Public Library faced there were teams of dedicated individuals to share the work, the fears, and the joy. Thank you all for being part of my world for so long.

Barbara Madonna

## DIRECTOR'S REPORT

MVLS libraries have always been at the center of their communities. Most libraries were organized by community minded local leaders who saw the need for an organization devoted to enhancing the educational, civic and recreational opportunities in their villages, towns or cities. And in the Mohawk Valley's many localities, MVLS libraries have been fostering those community values ever since.

In 2019, our libraries made great strides in providing those community-building library services. Several MVLS libraries are seeing increased library borrowing, and nearly every library continues to see growth in the use of e-resources. Library classes and events, use of libraries for meetings and community events, and use of library wireless internet connectivity are also growth areas for MVLS as a whole. And these sterile numbers don't begin to tell the story of how our libraries impact lives. Every day, our libraries make a difference; and these demonstrations of impact illustrate that together, our libraries are serving and building their communities.

In spite of all of this activity and growth, it is easy for communities to take libraries for granted. Libraries need to continually tell their story and to provide the public with the data and stories that present libraries as they are: as the centers of vibrant, resilient communities. MVLS is eager to assist libraries with community engagement projects and efforts. Whether it is social media messaging, video projects, or community listening sessions, MVLS can help libraries shine as community leaders.

In May 2020, as this 2019 report is being compiled and presented, the Covid-19 pandemic shutdown is having a profound impact on communities and libraries. While this interruption in ordinary library activity is a challenge for all, it also provides a clear demonstration of value of libraries, both in what libraries are able to do, and in what our communities are missing while libraries are physically closed. Users are clearly missing the browsing, borrowing, gatherings, social interactions, classes and events that libraries ordinarily provide. But they are also appreciating the e-resources, curated information, virtual events and video storytimes that libraries are providing through the shutdown. Now as in all times, libraries are demonstrating their impact.

And that provides an illustration of another library characteristic: libraries are resilient. As we navigate through these challenges, MVLS will stand with Mohawk Valley libraries as we continue to position libraries as the key to educated, engaged and resilient communities.

Eric Trahan

## **THIS YEAR AT MVLS.....**

### **Technology & Resource Sharing**

- Partnered with the Southern Adirondack Library System to provide automation services and training to member libraries
- Provided support and training for all libraries in Polaris modules including circulation, acquisitions, serials, reports and inventory manager, meeting local needs in member libraries
- Maintained the bibliographic database and provided cataloging for all member libraries
- Supported electronic ordering, invoicing, and processing for 8 member libraries, creating efficiencies for members
- Acted as portal for NOVEL Databases
- Worked with Joint Automation Staff to address Public Access Catalog issues and enhancements
- Maintained collection of over 1900 children's holiday books, available to supplement member library collections and meet local seasonal demands
- Worked with publishers to provide over 2,000 teen and children's materials for preview, delivered to member libraries. Offered publisher's materials to member libraries and branches through preview, workshop and MVLS *Bookapalooza* events
- Updated graphic novel rotating collections through \$750 Stewart's Shop Grant
- Legos, Duplos, and other STEM equipment were used by 17 libraries and branches supporting STEM classes for youth
- New titles were added to the book discussion collection. More than 200 book discussion titles were loaned to member libraries
- Coordinated system-wide Overdrive purchase of e-books and e-audiobooks and monitored email support requests from the public
- Coordinated Interlibrary Loan service with the Capital District Library Council
- Delivery Service moved more than 1.4 million items to libraries throughout the region
- Professional collection of books and magazines gives libraries access to current information
- Implemented and promoted *Beanstack*, an online book discovery service for children and families linked to our catalog, including weekly email reading tips and supporting online summer learning and 1000 Books before Kindergarten event curriculums
- Provided RBdigital magazine service for borrowing of electronic magazines, later changed to Overdrive magazines, promoting increased use
- Joint Automation fee structure and budgeting are improved
- Implemented the new e-card registration system and provided training for libraries

### **Outreach Services**

- Held 2 Outreach Advisory Committee meetings to keep the community informed about MVLS services
- NYS Adult Literacy Grant funded dozens of programs on job skills and career resources at member libraries
- Provided over 150 books, a set of encyclopedias and a set of reference books and developed a new agreement for the Hale Creek Correctional Facility

- Provided 2 sessions of the Write For Your Life program at Hale Creek Correctional Facility, a series of 6 writing programs using memoir writing as a way to look at inmates' lives and find ways of developing self-esteem through written expression
- Provided over 700 Interlibrary loans for Hale Creek Correctional Facility
- Provided over 250 books and magazines for Fulton, Montgomery, and Schenectady County Jails
- Updated the large print book collections for circulation to member libraries
- Participated in Re-Entry Day at Hale Creek Correctional Facility to provide information and materials on library services and job seeking services in libraries across New York State
- Participate in the Schoharie County Human Services Coordinating Council and the Grant Committee
- Attend Gateway of Fulton and Montgomery County meetings
- Planned and organized Statewide Outreach Meeting with SALS and UHLS to discuss Public Library System Outreach Services and community engagement for member libraries; gave brief overview of evaluation methods
- Select large print collections for Fulton Center for Rehabilitation, a new association for outreach sites
- Compiled and distributed information on various outreach topics for member libraries

## ***Adult & Youth Services***

- Coordinated and promoted programs for NYSCA funded *Books à la Carte*, over 150 people attending, 9 libraries participating
- Coordinated and promoted programs for NYSCA funded *Authors Among Us*, over 70 people attending, 4 libraries participating
- Library Moon Walk - worked with SALS and UHLS to implement and complete this National Network of Libraries of Medicine Grant which provided continuing education, networking with community health organizations, promotion, materials and public programming for 23 libraries on the topic of consumer health. We developed a webinar with NNLM which attracted 76 viewers
- Promoted and helped to coordinate Adult Program Swaps among MVLS, UHLS, and SALS
- Worked with the CA\$H Coalition in Schoharie County to help libraries provide computers, software, and copies of returns for income tax filing
- Coordinated and promoted with UHLS the RIF (Read It Forward), a summer program where teens read a featured title and pass on to their peers who continue the cycle of reading and sharing, held at 4 member libraries and branches
- Provided 2 early literacy storytime trainings, follow up training and materials to member libraries and branches through the NYS Family Literacy Grant
- Provided children's and teen books for Summer Learning Event Raffles at member libraries and branches
- Held Performers' Showcase to assist libraries with Summer Learning Curriculum Programming
- Encouraged communication and discussion on youth services issues through Kidbytes, an electronic discussion group

- Science @ the Library classes were held at 7 member libraries with the teaching assistance of 4 volunteer Efun scientists and engineers teaching STEM to over 400 children and their families
- Continued the 1000 Books Before Kindergarten program with libraries in Fulton, Montgomery, and Schoharie counties, supporting with replacement titles as books are damaged or disappear through use
- Supported the Picture Book Reorganization Project at three more member library branches

### ***Member Services, Consulting & Continuing Education***

- Maintained online calendar of system events and training opportunities
- Maintained toll free phone number for libraries to contact system without cost
- Advised and worked with member libraries to develop construction grant applications for the NY Public Library Construction grant program
- Continued group supply ordering to obtain greater cost savings for member libraries on commonly used items
- Offered DVD and CD resurfacing for member libraries, saving libraries the cost of replacement discs
- Consulted with libraries on a wide variety of issues including re-chartering, funding, civil service, insurance, IRS reporting, NYS Tax Cap, personnel, budgeting, technology, youth and adult services, and other local concerns
- Assisted libraries with community engagement, technology and other issues
- Provided Workshops; Communications and the State Annual Report; Supercharged Storytimes; Patron Registration Training; Summer Learning (with UHLS); Adult Program Pallozza (with SALS); GOAT Teen Meet Up; Legal Issues for Libraries; Early Literacy Storytimes; Baby Steps STEM; Census Training; Meet the Millennials; and the Adult Program Swops
- Coordinated and promoted Summer Learning curriculum activities, working with Upper Hudson Library System (UHLS) on full day Planning Workshop
- Provided Handbook for Library Trustees In New York State to new trustees from member libraries and to new MVLS board members Provided trustee training and advice at 10 workshops & meetings at member libraries
- Updated member libraries with current weeding and collection development practices, assisted five member libraries onsite
- Assisted member libraries with state annual reports
- Maintained and developed MVLS professional and AccuCut/Ellison die cut shape collections
- Provided Foundation grants to all member libraries
- Managed participation in Project Outcome for member libraries. This is a PLA initiative designed to evaluate program satisfaction to enhance and analyze trends, staffing, and costs. It also provides a means for showing tangible program outcomes to the public for advocacy purposes

## ***Awareness, Advocacy, Governance & Management***

- Provided information for state advocacy efforts via email, hardcopy and discussion with directors and coordinated MVLS participation in annual Advocacy Day
- Assisted several libraries with crisis communications
- Worked with member libraries on the 21<sup>st</sup> Century Library initiative improving community engagement and local advocacy
- Assisted the Johnstown Public Library with the transition to a school district public library
- Developed the *Among The Shelves* MVLS blog highlighting library stories and developed video stories
- Developed promotional videos for several member libraries
- Administer 2019 Bullet Aid payments to member libraries
- Member library directors are represented on system board and board committees
- System board meetings include opportunities for sharing information from local libraries
- Coordinated system participation in the February 2019 “Take Your Child to the Library Day”
- Maintained the MVLS website for current information to library community
- Maintained the MVLS Facebook page fostering communication
- System staff serves on boards & committees regionally at CDLC and school library systems
- Coordinate and participate in Director’s Council activities & meetings
- Coordinate and participate in the Foundation for Mohawk Valley Libraries events and meetings
- Approval of MVLS Construction Grant applications:
  - Amsterdam Free Library \$466,241
  - The Community Library, Cobleskill/Richmondville \$270,918
  - Frothingham Free Library, Fonda \$4,864
  - Northville Public Library \$5,265
  - Schenectady County Public Library – Scotia Branch \$92,216
  - Schenectady County Public Library – Woodlawn Branch \$60,489





# AMSTERDAM FREE LIBRARY

Serving the community in the City and Town of Amsterdam  
Funded by the City and the Amsterdam School District  
Total population served (chartered): 24,186  
Annual operating budget: \$407,095

Susan Kazilas, President, Board of Trustees  
Nicole Hemsley, Library Director

## 2019 Highlights

- 40,387 books, etc. borrowed by community members
  - 33,829 visits to the library
  - 9,239 attended classes, programs and events
  - 29,997 computer sessions facilitated
  - 48,249 items onsite for community use
  - 9,154 active library users
- 
- The Amsterdam Free Library has been working hard on preparing for the new addition that is being made possible in part, from a \$1.8M Downtown Revitalization Grant, a \$800,000 CFA award, and the NYS Construction Aid. While we continue to fundraise and find grants to bridge the gap to get to the \$4.3M cost, historic portions of the library are also receiving some TLC with new lighting and repaired plaster.



# CANAJOHARIE LIBRARY

Serving the community in the Canajoharie School District  
Funded by the Village of Canajoharie, Village of Palatine Bridge  
and Town of Root  
Total population served (chartered): 6,320  
Annual operating budget: \$301,123

Deborah Grimshaw, President, Board of Trustees  
Kaitlyn Forbes, Library Director

## 2019 Highlights

- 27,445 books, etc. borrowed by community members
  - 28,862 visits to the library
  - 4,940 attended classes, programs and events
  - 4,688 computer sessions facilitated
  - 40,898 items onsite for community use
  - 2,941 active library users
- 
- Refurbishing historic windows with library construction grant.
  - Non-fiction Book Club meets monthly.
  - Kaitlyn Forbes hired as Library Director.



# THE COMMUNITY LIBRARY

Serving the community in the Cobleskill-Richmondville School District  
Funded by the voters of Cobleskill-Richmondville  
Total population served (chartered): 14,295  
Annual operating budget: \$297,250

Kenneth Hotopp, President, Board of Trustees  
Kimberly Zimmer, Library Director

## 2019 Highlights

- 44,707 books, etc. borrowed by community members
  - 40,120 visits to the library
  - 1,056 attended classes, programs and events
  - 13,673 computer sessions facilitated
  - 34,642 items onsite for community use
  - 4,714 active library users
- 
- Continue to collaborate with the elementary and middle school librarians for the 8<sup>th</sup> Annual Battle of the Books.
  - Relocated collection locations in the building to provide better access to frequently requested items.
  - Experienced staffing changes throughout the year including a new Director in October.



# FROTHINGHAM FREE LIBRARY

Serving the community in the towns of Mohawk, Glen and Charleston  
Funded by the voters of the Fonda-Fultonville School District, the Villages of Fonda & Fultonville and Towns of Mohawk & Glen  
Total population served (chartered + funded): 6,808  
Annual operating budget: \$76,332

Judy Kelly, President, Board of Trustees  
Shannon Aldi-Hogan, Library Director

## 2019 Highlights

- 21,970 books, etc. borrowed by community members
  - 13,201 visits to the library
  - 1,051 attended classes, programs and events
  - 2,132 computer sessions facilitated
  - 32,298 items onsite for community use
  - 1,308 active library users
- 
- Increased the number of free adult crafting classes including candle and lotion making.
  - Updated safety features have been added to make patrons and staff more secure.
  - Frothingham is in the process of utilizing more virtual information to keep the public more engaged in our Library.



# FORT HUNTER FREE LIBRARY

Serving the community in the Town of Florida and Tribes Hill  
Funded by the voters of the Fonda-Fultonville School District,  
the Town of Florida and the Amsterdam School District  
Total population served (chartered): 3,699  
Annual operating budget: \$50,030

Beverly Osborne, President, Board of Trustees  
Judi Steiger, Library Director

## 2019 Highlights

- 2,193 books, etc. borrowed by community members
  - 2,021 visits to the library
  - 682 attended classes, programs and events
  - 1,061 computer sessions facilitated
  - 21,363 items onsite for community use
  - 186 active library users
- 
- Harry Potter week had over 60 visitors to the library.
  - Craft nights were held monthly, including "Totally Terrarium", "Wind chimes", and "Live Holiday Wreaths". Held two cartooning classes.
  - Children's story hour featured several guest story-tellers, including Joy the Clown, Volunteer Firefighters, Dr. Seuss and Santa Claus.
  - Held three Native American Storytelling hours.
  - Received grants from Stewart's Holiday Match and the Dollar General Literacy Foundation.



# FORT PLAIN FREE LIBRARY

Serving the community in the Fort Plain School District  
Funded by the voters of the Fort Plain School District, the  
Town of Minden & the Village of Fort Plain  
Total population served (chartered + funded): 5,792  
Annual operating budget: \$144,145

Keith Seeber, President, Board of Trustees  
Whitney Hubbard, Library Director

## 2019 Highlights

- 16,845 books, etc. borrowed by community members
  - 36,000 visits to the library
  - 3,566 attended classes, programs and events
  - 9,790 computer sessions facilitated
  - 30,542 items onsite for community use
  - 2,085 active library users
- 
- Completed Phase III and opened up the new children's wing, staff kitchenette, and director's office to normal and expanded operations for the first time in several years!
  - Rolled out a full range of well received and well attended children's, 'tweens/teens' and adults' programs.
  - Held a family fun day in our village park that welcomed local businesses, organizations and community members to join us in creating a park-wide obstacle course and sidewalk chalk art fair.



# GLOVERSVILLE PUBLIC LIBRARY

Serving the community in the Gloversville School District  
Funded by the voters of the Gloversville School District  
Total population served (chartered): 19,244  
Annual operating budget: \$506,499

Craig Clark, President, Board of Trustees  
Barbara Madonna, Library Director

## 2019 Highlights

- 67,829 books, etc. borrowed by community members
- 68,776 visits to the library
- 6,870 attended classes, programs and events
- 31,591 computer sessions facilitated
- 49,852 items onsite for community use
- 7,765 active library users
- There was a 90% increase in the use of our meeting rooms and program spaces during the first full year in our renovated Carnegie building.
- A musical performance by the Caroga Arts Collective drew an audience that was standing room only.
- A single program by Reptile Adventure turned into two full capacity, back to back programs.
- Hosted our first local author fair which was a resounding success.



# JOHNSTOWN PUBLIC LIBRARY

Serving the community in the Johnstown School District  
Funded by the voters of the Johnstown School District  
Total population served (chartered): 11,690  
Annual operating budget: \$446,279

Shelly Yerdon, President, Board of Trustees  
Erica Wing, Library Director

## 2019 Highlights

- 77,870 books, etc. borrowed by community members
- 81,254 visits to the library
- 19,441 attended classes, programs and events
- 11,460 computer sessions facilitated
- 56,658 items onsite for community use
- 5,844 active library users
- The library proudly became fine-free!
- Many new kids and adults programs were debuted and added to the weekly and monthly schedules.



# MIDDLEBURGH LIBRARY

Serving the community in the Middleburgh School District  
Funded by the voters of the Middleburgh School District  
Total population served (chartered): 6,433  
Annual operating budget: \$184,260

Malachi Martin, President, Board of Trustees  
Terry Pavoldi, Library Director

## 2019 Highlights

- 25,356 books, etc. borrowed by community members
  - 10,899 visits to the library
  - 4,783 attended classes, programs and events
  - 9,624 computer sessions facilitated
  - 36,354 items onsite for community use
  - 2,477 active library users
- 
- With the help of Sharon O'Brien from MVLS, we embarked on a huge weeding project of our adult and children's non-fiction.
  - We partnered with the Middleburgh Area Business Association and participated in each one of their 4th Friday celebrations.
  - We hosted over 300 parents and children at our two day Hogwarts Halloween Event.



# NORTHVILLE PUBLIC LIBRARY

Serving the community in the Northville School District  
Funded by the voters of the Northville School District  
Total population served: 2,981  
Annual operating budget: \$151,793

Stella Williams, President, Board of Trustees  
Michael Burnett, Library Director

## 2019 Highlights

- 19,026 books, etc. borrowed by community members
  - 15,489 visits to the library
  - 1,425 attended classes, programs and events
  - 2,963 computer sessions facilitated
  - 33,123 items onsite for community use
  - 1,500 active library users
- 
- Held program: "Glove Capital of the World", highlighting the glove industry throughout Fulton County.
  - Updated lighting with LED equipment, through a NYS Construction Grant.
  - Provided art sessions for the Kindness Rocks Project.



# MARGARET REANEY MEMORIAL LIBRARY

Serving the community in the Village of St. Johnsville  
Funded by the voters of the OESJ School District  
Total population served (chartered + funded): 5,736  
Annual operating budget: \$159,203

David Salvagni, President, Board of Trustees  
Dawn Lamphere, Library Director

## 2019 Highlights

- 5,785 books, etc. borrowed by community members
- 10,186 visits to the library
- 1,583 attended classes, programs and events
- 3,900 computer sessions facilitated
- 35,589 items onsite for community use
- 1,111 active library users
- Usually popping in on a Tuesday morning, four young ladies from our neighbors at Lexington Center take up a cloth and spend some time helping to keep the book shelves dust free. They are our much loved “dust bunnies”.
- Marta Zimmerman retired last summer after a career of almost 40 years. Marta served as Assistant Director and was in charge of the library’s local history and genealogy collection. Thankfully, she is only a phone call away.
- Story Time remains very popular. Before shutting down due to Covid 19, we had 27 adults and children participating. One of our favorite crafts is Q-tip painting!



# SCHENECTADY COUNTY PUBLIC LIBRARY

Serving the community in Schenectady County  
Funded by Schenectady County  
Central library with 8 branch libraries  
Total population served (chartered): 154,727  
Annual operating budget: \$5,595,442

William Levering, President, Board of Trustees  
Karen Bradley, Library Director

## 2019 Highlights

- 1,003,344 books, etc. borrowed by community members
- 663,882 visits to the library
- 51,755 attended classes, programs and events
- 172,857 computer sessions facilitated
- 315,010 items onsite for community use
- 76,827 active library users
- Grand opening of the new Mont Pleasant Branch held on May 4, 2019.
- Central Library was declared a literary landmark for Arnold Lobel.
- Dedication and renaming of the Central Library in honor of Karen B. Johnson, our deceased County legislator was held in September, 2019.



# SCHOHARIE FREE LIBRARY

Serving the community in the Village of Schoharie  
Funded by the voters of the Schoharie School District  
Total population served (chartered + funded): 6,446  
Annual operating budget: \$106,883

Patricia Clancy, President, Board of Trustees  
Catherine Caiazzo, Library Director

## 2019 Highlights

- 23,548 books, etc. borrowed by community members
- 11,960 visits to the library
- 2,332 attended classes, programs and events
- 4,789 computer sessions facilitated
- 33,352 items onsite for community use
- 1,694 active library users
  
- "Simply Delicious" Cooking & Nutrition Class very popular with the community.
- "The Write Stuff" writing conference in September drew a big crowd.
- The library hosted apple cider pressing in October.



# SHARON SPRINGS FREE LIBRARY

Serving the community in the Town of Sharon  
Funded by the voters of the Town of Sharon  
Total population served (chartered): 1,846  
Annual operating budget: \$56,320

Lora Newell, President, Board of Trustees  
Helen Thomas, Library Director

## 2019 Highlights

- 11,862 books, etc. borrowed by community members
- 7,044 visits to the library
- 2,283 attended classes, programs and events
- 4,752 computer sessions facilitated
- 26,717 items onsite for community use
- 848 active library users
  
- Held the second year of our very popular sled dog demonstration funded by a Stewart's grant.
- Dr. Emily Daniels presented four sessions on The Writing of Audre Lorde, funded by a Humanities New York Grant.
- Dream and Do grant funded two fully-booked jewelry-making classes.
- Had a very successful 2019 Great Book Giveaway, thanks to an online bookstore that was closing and donated their stock.



## LIBRARY SUPPORT

Library	Population	Local Public Funds	Per Capita Public Support	Total Operating Fund Receipts	Total Per Capita Support
Amsterdam	24,186	\$205,377	\$8.49	\$407,095	\$17
Canajoharie	6,320	\$6,950	\$1.10	\$301,123	\$48
Cobleskill	14,295	\$319,588	\$22.36	\$335,787	\$23
Fonda	6,808	\$28,547	\$4.19	\$76,232	\$11
Fort Hunter	3,699	\$34,528	\$9.33	\$50,030	\$14
Fort Plain	5,592	\$90,250	\$16.14	\$144,145	\$26
Gloversville	19,244	\$453,695	\$23.58	\$506,499	\$26
Johnstown	11,690	\$399,028	\$34.13	\$446,279	\$38
Middleburgh	6,433	\$152,495	\$23.71	\$184,260	\$29
Northville	2,981	\$140,569	\$47.15	\$151,793	\$51
St. Johnsville	1,732	\$70,000	\$40.42	\$82,285	\$48
Schenectady	154,727	\$5,256,480	\$33.97	\$5,595,442	\$36
Schoharie	922	\$66,000	\$71.58	\$106,883	\$116
Sharon Springs	1,846	\$43,860	\$23.76	\$56,320	\$31
<b>TOTAL</b>	260,475	\$7,267,367	\$27.90	\$8,444,173	\$32

## INTERLIBRARY LOAN

Library	2018 ILL Borrowed	2019 ILL Borrowed	% Change	2018 ILL Lent	2019 ILL Lent	% Change
Amsterdam	8,169	6,022	-26.28%	4,196	4,975	18.57%
Canajoharie	5,783	5,526	-4.44%	4,151	3,831	-7.71%
Cobleskill	6,975	6,352	-8.93%	4,938	4,364	-11.62%
Fonda	3,856	4,717	22.33%	3,439	3,372	-1.95%
Fort Hunter	542	488	-9.96%	1,401	1,268	-9.49%
Fort Plain	2,611	2,939	12.56%	1,504	2,207	46.74%
Gloversville	7,579	8,841	16.65%	8,309	8,463	1.85%
Johnstown	11,061	9,974	-9.83%	8,756	9,921	13.31%
Middleburgh	2,851	2,535	-11.08%	4,243	4,109	-3.16%
Northville	3,988	3,439	-13.77%	4,150	3,924	-5.45%
St. Johnsville	894	791	-11.52%	2,242	1,975	-11.91%
Schenectady	48,528	53,933	11.14%	50,183	47,079	-6.19%
Schoharie	2,503	3,801	51.86%	4,059	3,816	-5.99%
Sharon Springs	2,789	2,316	-16.96%	2,659	3,026	13.80%
<b>TOTAL</b>	108,129	111,674	3.28%	104,230	102,330	-1.82%



## CIRCULATION and HOLDINGS

Library	2018 Circulation	2019 Circulation	% Change	2019 Circulation Per Capita	2019 Holdings	Per Capita Holdings
Amsterdam	40,020	40,387	0.92%	1.67	48,249	1.99
Canajoharie	29,779	27,445	-7.84%	4.34	40,898	6.47
Cobleskill	48,117	44,707	-7.09%	3.13	34,462	2.41
Fonda	19,876	21,970	10.54%	3.23	32,298	4.74
Fort Hunter	2,445	2,193	-10.31%	0.59	21,363	5.78
Fort Plain	13,110	16,845	28.49%	3.01	30,542	5.46
Gloversville	56,043	67,829	21.03%	3.52	49,852	2.59
Johnstown	78,462	77,870	-0.75%	6.66	56,658	4.85
Middleburgh	26,938	25,356	-5.87%	3.94	36,354	5.65
Northville	20,913	19,132	-8.52%	6.42	33,123	11.11
St. Johnsville	6,136	5,785	-5.72%	3.34	35,589	20.55
Schenectady	1,033,812	1,003,344	-2.95%	6.48	315,010	2.04
Schoharie	18,643	23,548	26.31%	25.54	33,352	36.17
Sharon Springs	12,593	11,853	-5.88%	6.42	26,717	14.47
<b>TOTAL</b>	<b>1,406,887</b>	<b>1,388,264</b>	<b>-1.32%</b>	<b>5.33</b>	<b>794,467</b>	<b>3.05</b>

## LIBRARY USE

Library	Program Attendance	Library Visits	Reference Questions	Public Internet Computers	Wireless and Public Computer Use
Amsterdam	9,239	33,829	3,674	15	29,997
Canajoharie	4,940	28,862	1,894	5	4,688
Cobleskill	1,056	40,120	3,300	7	13,673
Fonda	1,051	13,201	2,328	6	2,132
Fort Hunter	682	2,021	590	2	1,061
Fort Plain	3,566	36,000	6,111	6	9,790
Gloversville	6,870	68,776	2,941	9	31,591
Johnstown	19,441	81,254	18,252	8	11,460
Middleburgh	4,783	10,899	5,578	11	9,624
Northville	1,425	15,489	1,152	5	4,240
St. Johnsville	1,583	10,186	1,036	3	3,900
Schenectady	51,755	663,882	33,519	101	172,857
Schoharie	2,332	11,960	602	6	4,789
Sharon Springs	2,283	7,044	179	6	4,752
<b>Total</b>	<b>111,006</b>	<b>1,023,523</b>	<b>81,156</b>	<b>190</b>	<b>304,554</b>

## Schedule of Support and Revenue and Expenses (Cash Basis)

For The Year Ended December 31, 2019

### Support and Revenue:

State Aid	1,272,813.00
Federal Aid	0.00
JA Fees & Equipment	469,418.81
Miscellaneous	118,798.84
Interest	<u>2,688.93</u>

**Total Support and Revenue** 1,863,719.58

### Expenses:

Program Expenses	1,601,728.23
Management and General	<u>206,982.56</u>

**Total Expenses:** 1,808,710.79

**Increase (decrease) in Net Assets** 55,008.79

**Net Assets - Beginning** 1,033,744.81

**Net Assets - Ending** 1,088,753.60

**Increase of Support and Revenue Over Expenses** 55,008.79

## Schedule of Support and Revenue and Expenses (Cash Basis)

For The Year Ended December 31, 2019

### Support and Revenue:

State Aid	1,272,813.00
Federal Aid	0.00
JA Fees & Equipment	469,418.81
Miscellaneous	118,798.84
Interest	<u>2,688.93</u>
<b>Total Support and Revenue</b>	<u>1,863,719.58</u>

### Expenses:

Cash grants to member libraries	207,435.00
Material grants to member libraries	10,622.25
Member Library Purchases	355.60
Books	31,735.60
Electronic access	87,498.31
Periodicals	995.76
Recordings	2,385.00
Building Repairs	15,877.31
Repairs and Maintenance	3,063.07
Custodial Supplies	341.58
Utilities	7,492.00
Salaries	504,244.57
Benefits	178,105.50
Contractual Costs - Delivery	131,181.30
Contractual Costs - JA Fees & Equipment	430,251.13
Contractual Costs - Other	128,793.75
Professional Fees	32,972.07
Membership Dues	6,503.00
Equipment	2,682.01
Insurance	8,662.78
Office & library supplies	1,394.25
Postage & freight	442.62
Publicity and printing	368.67
Telephone	3,132.23
Travel	9,535.19
Vehicles	683.75
Miscellaneous - Other	<u>1,956.49</u>
<b>Total Expenses:</b>	<u>1,808,710.79</u>
<b>Excess of Expenses over Support and Revenue</b>	<u>55,008.79</u>

## **MVLS Mission Statement**

The Mohawk Valley Library System educates, empowers and supports public libraries in Fulton, Montgomery, Schenectady and Schoharie Counties, helping libraries enrich their communities.

## **MVLS Services**

- Resource sharing including cooperative purchasing, interlibrary loan and delivery
- An integrated library computer system with full network and workstation support
- Specialized services to specific groups including adult literacy and TASC students, people with disabilities, the economically disadvantaged and those institutionalized
- Early literacy, family literacy, children's and teen services
- Programs for adult learners including reading, job seeking and digital literacy skills
- Expertise, vision and innovation offered through Continuation Education and Consultation
- Networking, information exchange and collaboration among libraries and with other agencies
- Promotion of library services in the wider community

## **MVLS Impact Statement**

The Mohawk Valley Library System saves taxpayer's money by delivering services, vision and expertise to public libraries and communities in the Mohawk Valley. MVLS services allow member public libraries to meet the needs of over 145,000 active library users, providing free education, low-cost recreation and economic development in our four county service area. Community members visited their public libraries 1 million times in 2018, borrowing more than 1.4 million library items. Over 300,000 computer sessions were facilitated and over 90,000 attended classes and events. These library activities promote community engagement, foster civic responsibility and enhance overall quality of life in our communities.

MVLS engenders efficiency and collaboration in public libraries by providing opportunities for libraries to share resources, provide services and innovate with technology. Virtually all books and other library materials are shared among libraries in the four counties through the system's integrated computer system and delivery service. In 2018 more than 210,000 items were accessed through this collaborative service. All 14 libraries participate in the shared computer services which provide network security and administration, full computer support and cooperative purchasing. More than 650 library leaders attended MVLS continuing education sessions, and more than 25,000 consultation contacts provided libraries with expertise in meeting service, administrative and technology challenges. This menu of services saves member libraries more than \$500,000 each year, and provides the public with a degree and quality of library service that would not be possible without this collaboration.