



# MOHAWK VALLEY LIBRARY SYSTEM

*Connecting libraries to the future*

## 2020 ANNUAL REPORT

# BOARD OF TRUSTEES

Jane Borrelli - <i>President</i>	Rebecca Sokol
Katherine Hawkins - <i>Vice President</i>	Eleanor Spencer
Joanne Mickle - <i>Secretary</i>	Felicia Spivey
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Deb Escobar	Christine Witkowski
Mary Salluzzo	Cheryl Cufari - <i>Treasurer</i> <i>(Not a Trustee)</i>

# STAFF

<i>Executive Director</i>	Eric Trahan
<i>Assistant Director</i> <i>Youth Services Specialist</i>	Sue Rokos
<i>Financial Manager</i>	Joseph Sherry
<i>Member Services Coordinator</i>	Sharon O'Brien
<i>Communication Specialist</i>	Wade Abbott
<i>Public Services Consultant</i>	Heather Dickerson
<i>Administrative Associate</i>	Kathy Insero/Kate Clingan
<i>Library Assistant - Cataloging</i>	Pam Lombardi
<i>Clerk</i>	Sally Rappa

# JOINT AUTOMATION

Mary Hanley	Chris Mundell
Michele Largeteau	Diane Robinson
David MacFarland	Jason Thomson

# PRESIDENT'S REPORT

The year began like no other with all libraries closing in mid-March because of the pandemic. Northville was the first to reopen with curbside delivery June 1, but it has taken the full year to see the majority of MVLS libraries move from curbside to in - person operation. To provide a platform for easing concerns and sharing strategies for reopening and programming, the Director's Council met more frequently -- at least once a month in a virtual format. As of now, quarantining books has been lifted but open meeting and social distancing restrictions remain in place. Some libraries are now resuming fundraising activities such as book sales.

With assistance from MVLS, libraries became creative in the way they offered programs for patron participation. With take-out kits and colorful web sites, most libraries conducted summer reading programs virtually; the "Welcome to Fairies and Gnomes" project was especially a big hit for children. The anticipation of state budget shortfalls spurred the MVLS Foundation to initiate new fundraisers, inviting patrons to "Stay Home and Read" in December and contribute to "Library Giving Day" in April.

The year brought huge changes to the MVLS staff. Two long time employees – Sue Rokos, a thirty - year employee as Assistant Director and Youth Services Consultant, and Kathy Inero, more than twenty years as Administrative Associate – announced their retirements. In January, Heather Dickerson came on board as Public Services Consultant, a created position that combined Youth Services and the Outreach programs Lois Gordon had directed before retiring December 2019. Kate Clingan is now Administrative Associate. Long time Board Treasurer Cheryl Cufari also resigned and staff member Sally Rappa assumed augmented duties in the newly revised position.

Three libraries have new directors as well. Following Kathy Caiazzo's retirement, Don LaPlant is the new director of Schoharie Library which has now expanded its service area to the Schoharie Central School District. Also on board are Directors Valerie Acklin, Goversville Public Library, and Maria Cancro, Canajoharie Library.

On the MVLS Board, Schoharie County representatives Christina Knee resigned as Vice President and Eleanor Spencer has opted not to renew her term. Both served well and will be missed. Schoharie Board member Katherine Hawkins is now Vice President. Deb Escobar joined the Board from Schenectady County.

For now, MVLS remains in good shape financially. Last July, to ease anticipated budget cuts, MVLS Board approved Payroll Protection Plan forgivable loan to assist payment to staff. Library Advocacy Day on February 26th, organized and scheduled by Wade Abbott, held special importance and its virtual format encouraged more local participation in conversations with State Representatives. State funding for the coming year remains flat, a good result of lobbying efforts, considering the atmosphere of constraints. Looking forward, Federal aid is expected from the CARES Act and perhaps from the library component in the American Rescue Plan.

Finally, I wish to extend a special note of thanks to Eric Trahan and members of the MVLS staff for the ongoing guidance and support I received. I also wish also to thank all of you on the Board for your engaged and inspirational participation during this year like no other. We can only look forward.

Jane Borrelli

# DIRECTOR'S REPORT

All cultures and all organizations experience times of upheaval. Just as we get comfortable and maybe a little complacent, circumstances over which we seem to have little control turn everything upside-down. Like everyone and all organizations, MVLS libraries were disrupted and tested in 2020. That experience of being shaken-up and tested can be distinctly uncomfortable when it happens. But testing also provides an opportunity to demonstrate value, determination, resilience, and vision. I am happy to say that MVLS libraries exceeded expectations on all of their 2020 COVID-related challenges.

Libraries demonstrated value by continuing to provide access to the information that communities needed to face their own upheaval. Libraries used websites, social media, flyers, etc. to keep communities informed on pandemic issues throughout the year. While some library users certainly experienced a renewed appreciation for the library's value through a lack of the in-person services that they may have taken for granted; libraries demonstrated their value even more effectively by providing new services.

Determination means pressing ahead in spite of setbacks and obstacles; and throughout the pandemic, our MVLS libraries continued to serve their communities. Through a greater reliance on e-resources, developing curbside service, and implementing the protocols that allowed for the resumption of in-person library use, MVLS libraries were determined to do whatever it took to meet community needs. That same determination continues to show our communities that libraries are essential.

Change and adaptation are the keys to resilience; and libraries grew in so many ways in 2020. In addition to the new services highlighted above, libraries have grown ever more adept and effective in providing classes and events when indoor, in-person programs are impossible. Virtual storytimes, online book discussions, story-walks and streamed music performances are now just a few of the new tools in the library toolbox.

Most importantly, libraries renewed and sharpened their vision in 2020. More and more MVLS libraries are looking to the future with community planning sessions serving as the basis for forward-looking strategic plans. This deliberate, community centered planning will become more of a focus in the future. We all need to stretch our understanding of how the library can nourish, educate and celebrate our communities. We need to honestly address the impediments that keep our libraries locked in limiting and unsustainable modes of operation. And we must work courageously to overcome those impediments to make our libraries more sustainable, more valuable and more valued.

MVLS staff is eager to help all libraries achieve their most cherished distant dreams. Together, we can bring a brighter library future into focus. It is up to all of us to work to achieve that bright future for our communities and our libraries.

Eric Trahan

## ***THIS YEAR AT MVLS.....***

### ***Technology & Resource Sharing***

- Partnered with the Southern Adirondack Library System to provide automation services to member libraries
  - Full service, turn-key Integrated Library System: the POLARIS library automation product with all modules and reports, as well as cataloging, system administration, policy and practical implementation
  - Workstation Implementation & Support: Software & hardware specifications, purchasing, troubleshooting, repair for PCs and printers, security/lockdown, etc. This includes access to MS Office software, and the full computer support system
  - Internal Networking Implementation & Support: Network administration/equipment with separate staff/public networks, Cassie, wireless routers etc
  - External Network Connectivity & Support: Internet management, servers, firewall, network security, viruses, etc., email & web/blogs
  - IT Consultants for RFID, e-Commerce, construction projects, special technology projects, etc
  - E-resources Integration & Support e-books, e-audio, databases etc.
  - Resource Sharing across 8 counties. Seamless access to ILL for 2.3 million items. Intra and inter system (MVLS and SALS) ILL is one of the primary benefits of the JA.
  - Implemented the new e-card registration system and provided training for libraries
- Provided support and training for all libraries in Polaris modules including circulation, acquisitions, serials, reports and inventory manager, meeting local needs in member libraries
- Maintained the bibliographic database and provided cataloging for all member libraries
- Supported electronic ordering, invoicing, and processing for 9 member libraries, creating efficiencies for members
- Acted as portal for NOVEL Databases
- Maintained the collection of over 1900 children's holiday books, available to supplement member library collections and meet local seasonal demands
- Worked with publishers to provide teen and children's materials for preview
- Updated graphic novel rotating collections through Stewart's Shop Grant
- Legos, Duplos, and other STEM equipment were used by libraries until COVID-19 temporarily stopped that service
- Coordinated system-wide Overdrive purchase of e-books and e-audiobooks and monitored email support requests from the public
- Provided Overdrive magazine service for borrowing of electronic magazines
- Coordinated Interlibrary Loan service with the Capital District Library Council
- Updated large print book collection for circulation to member libraries
- Delivery Service moved items to libraries throughout the region
- Professional collection of books and magazines gives libraries access to current information.
- Implemented and promoted ReadSquared, an online book discovery service for children and families linked to our catalog, including weekly email reading tips and supporting online summer learning and 1000 Books before Kindergarten event curriculums

### ***COVID-19 Assistance***

- Assisted libraries with communications and messaging related to library closing, curbside and virtual services, and re-opening
- Provided libraries with many links to assist with providing virtual services
- Promoted e-resources and made changes and additions to the Overdrive platform to facilitate more availability and use

- Implemented the Overdrive Instant Card service to facilitate use of e-resources
- Assisted libraries with the implications of service disruptions on library fines and fees. Many libraries have chosen to remain fine-free
- Made many changes to the Polaris circulation and request settings to ease the disruptions of library closings and re-opening
- Provided assistance with virtual programs and meetings
- Developed delivery standards for quarantine
- Provided sample Building Safety Plans and other re-opening guidance
- Assisted with supplies and procedures for re-opening

## ***Adult & Youth Services***

- Coordinated and promoted programs for NYSCA funded Books à la Carte
- NYS Adult Literacy Grant funded dozens of programs on job skills and career resources at member libraries.
- Promoted and helped to coordinate Adult Program Swaps among MVLS, UHLS, and SALS
- Coordinated and promoted with UHLS the RIF (Read It Forward), a summer program where teens read a featured title and pass on to their peers who continue the cycle of reading
- Provided 2 early literacy storytime trainings, follow up training and materials to member libraries and branches through the NYS Family Literacy Grant
- Developed the Virtual Advantage video series to provide ongoing training in Early Literacy
- Worked with libraries to facilitate the Fairies & Gnomes series of summer activities and programs
- Provided children's and teen books for Summer Learning Event Raffles at member libraries and branches
- Held Performers' Showcase to assist libraries with Summer Learning Curriculum Programming
- Encouraged communication and discussion on youth services issues through Kidbytes, an electronic discussion group
- Continued the 1000 Books Before Kindergarten program with libraries in Fulton, Montgomery, and Schoharie counties, supporting with replacement titles as books are damaged or disappear through use
- Continued implementing Picture Book City at Schenectady branches. Nearly every MVLS library location now participates

## ***Member Services, Consulting & Continuing Education***

- Maintained online calendar of system events and training opportunities
- Offered toll free phone number for libraries to contact system without cost
- Continued group supply ordering to obtain greater cost savings for member libraries on commonly used items
- Offered DVD and CD resurfacing for member libraries and branches, saving libraries the cost of replacement discs
- Consulted with libraries on a wide variety of issues including re-chartering, funding, civil service, insurance, IRS reporting, NYS Tax Cap, personnel, budgeting, technology, youth and adult services, and other local concerns
- Assisted libraries with community engagement, technology and other issues
- Supported 3 member library staff members in attending NYLA annual conference
- Provided Workshops: Best of the Best for Adults and Children, Summer Reading Program Extravaganza, Baby Sensory Play, Felt-board Fun, the Virtual Advantage 7-part series, the Fairies & Gnomes series, What's Up with Youth Services, the Learning Becomes School 3-part series, & and the Adult Program Swaps

- Coordinated and promoted Summer Learning curriculum activities, working with Upper Hudson Library System (UHLS) on full day planning workshop
- Provided Handbook for Library Trustees In New York State to new trustees from member libraries and to new MVLS board members
- Provided trustee training and advice at workshops & meetings at member libraries
- Updated member libraries with current weeding and collection development practices, assisted five member libraries onsite
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- Assisted member libraries with state annual reports
- Maintained and developed MVLS professional and AccuCut/Ellison die cut shape collections
- Provided Foundation grants to all member libraries

### ***Awareness, Advocacy, Governance & Management***

- Secured funding to highlight libraries as a community resource to assist with the 2020 US Census. Libraries received Chromebooks and hotspots; and billboards and flyers promoted libraries
- Provided information for state advocacy efforts via email, hardcopy and discussion with directors and coordinated MVLS participation in annual Advocacy Day
- Assisted libraries with crisis communications
- Worked with member libraries on the 21st Century Library Initiative, improving community engagement and local advocacy
- Developed promotional videos for several member libraries
- Member library directors are represented on system board and board committees
- Maintained MVLS website for current information to library community
- Maintained the MVLS Facebook page fostering communication
- System staff serves on boards & committees regionally at CDLC and school library systems
- Coordinate and participate in Director's Council activities & meetings
- Approval of MVLS Construction Grant applications:
  - Amsterdam Free Library \$353,260
  - Northville Public Library \$17,325



# AMSTERDAM FREE LIBRARY

Serving the community in the City and Town of Amsterdam

Funded by the City and the Amsterdam School District

Total population served (chartered): 24,186

Annual operating budget: \$339,678

Susan Kazilas, President, Board of Trustees

Nicole Hemsley, Library Director

## 2020 Highlights

- 23,293 books, etc. borrowed by community members
  - 12,201 visits to the library
  - 751 attended classes, programs and events
  - 15,500 computer sessions facilitated
  - 49,445 items onsite for community use
  - 8,361 active library users
- The Amsterdam Free Library continues to work hard on preparing for the new addition that is being made possible, in part, from a \$1.8M Downtown Revitalization Grant, a \$800,000 CFA award, and the NYS Construction Aid. While we continue to fundraise and find grants to bridge the gap to get to the \$4.3M cost, historic portions of the library are also receiving some TLC with repaired drainage, new electrical service, and HVAC.



# CANAJOHARIE LIBRARY

Serving the community in the Canajoharie School District

Funded by the Village of Canajoharie, Village of Palatine Bridge and

Town of Root

Total population served (chartered): 6,320

Annual operating budget: \$232,040

Deborah Grimshaw, President, Board of Trustees

Maria Cancro, Library Director

## 2020 Highlights

- 17,016 books, etc. borrowed by community members
  - 12,046 visits to the library
  - 673 attended classes, programs and events
  - 1,431 computer sessions facilitated
  - 42,299 items onsite for community use
  - 2,716 active library users
- Completed phase two of the restoration of historic windows with the NYS library construction grant and a Stockman Family Foundation grant.
- We significantly upgraded our wireless. By increasing the capacity and quality of wireless access through a legislative grant we were able to provide more access to patrons struggling due the COVID-19 pandemic.





# THE COMMUNITY LIBRARY

Serving the community in the Cobleskill-Richmondville School District

Funded by the voters of Cobleskill-Richmondville

Total population served (chartered): 14,295

Annual operating budget: \$253,641

Kenneth Hotopp, President, Board of Trustees

Kimberly Zimmer, Library Director

## 2020 Highlights

- 23,069 books, etc. borrowed by community members
  - 4,642 visits to the library
  - 941 attended classes, programs and events
  - 9,244 computer sessions facilitated
  - 36,452 items onsite for community use
  - 4,269 active library users
- The COVID-19 closure offered the opportunity to begin construction on our new accessible entryway and lighting which has made a difference in the presentation of the building. This project was funded with support from the NYS Construction Aid funds. We also changed all the lighting to LED during the building closure to reduce the electrical expenses.
  - We invited MVLS staff out to offer guidance on moving our children's room. The children's room is now located in the Charlotte Becker room, which once housed the entire library.
  - Since we could not host programs in the Library during the summer and fall, we began reaching out and creating new partnerships with local businesses in the community.



# FROTHINGHAM FREE LIBRARY

Serving the community in the towns of Mohawk, Glen and Charleston

Funded by the voters of the Fonda-Fultonville School District, the Villages of Fonda & Fultonville and Towns of Mohawk & Glen

Total population served (chartered + funded): 6,808

Annual operating budget: \$88,255

Judy Kelly, President, Board of Trustees

Shannon Aldi-Hogan, Library Director

## 2020 Highlights

- 10,684 books, etc. borrowed by community members
  - 10,400 visits to the library
  - 470 attended classes, programs and events
  - 1,613 computer sessions facilitated
  - 35,014 items onsite for community use
  - 1,163 active library users
- In 2020, we updated our internet system to provide better service.
  - We gave away over 250 crafts during the COVID-19 Pandemic.



# FORT HUNTER FREE LIBRARY

Serving the community in the Town of Florida and Tribes Hill

Funded by the voters of the Fonda-Fultonville School District, the Town of Florida and the Amsterdam School District

Total population served (chartered): 3,699

Annual operating budget: \$37,344

Beverly Osborne, President, Board of Trustees

Judi Steiger, Library Director

## 2020 Highlights

- 2,647 books, etc. borrowed by community members
  - 1,654 visits to the library
  - 485 attended classes, programs and events
  - 999 computer sessions facilitated
  - 24,750 items onsite for community use
  - 182 active library users
- Created and produced a funny video short at the beginning of the pandemic that involved the Board of Trustees and our volunteers.
  - Had an incredibly successful Summer Reading Program, even though it was mostly virtual or socially distanced, including a visit from the mobile Utica Zoo.
  - Hosted Harry Potter Week, which had an average attendance of over 60 participants.
  - Started a series of drawing classes whose attendance has grown at each subsequent session.



# FORT PLAIN FREE LIBRARY

Serving the community in the Fort Plain School District

Funded by the voters of the Fort Plain School District, the Town of Minden & the Village of Fort Plain

Total population served (chartered + funded): 5,592

Annual operating budget: \$154,099

Keith Seeber, President, Board of Trustees

Whitney Hubbard, Library Director

## 2020 Highlights

- 8,357 books, etc. borrowed by community members
  - 8,020 visits to the library
  - 3,705 attended classes, programs and events
  - 5,440 computer sessions facilitated
  - 33,411 items onsite for community use
  - 1,886 active library users
- We began offering virtual and curbside versions of both new and existing programs and services, including weekly story time sessions, take-and-make videos and kits, and the summer reading program. We also provided three hundred art kits to local families free of charge (see photo).
  - We completed the majority of work on the final phase of our capital project
  - We revamped our website to provide user guides to library resources and highlight new materials and programs.



# GLOVERSVILLE PUBLIC LIBRARY

Serving the community in the Gloversville School District  
Funded by the voters of the Gloversville School District  
Total population served (chartered): 19,244  
Annual operating budget: \$633,936  
Charles Reed, President, Board of Trustees  
Valerie Acklin, Library Director

## 2020 Highlights

- 39,733 books, etc. borrowed by community members
  - 41,075 visits to the library
  - 5,596 attended classes, programs and events
  - 11,136 computer sessions facilitated
  - 51,966 items onsite for community use
  - 6,901 active library users
- Distributed over 2500 grab & go craft kits (for all ages) throughout the community.
  - Introduced our Library of Things and our Lucky Day collection, both of which have been met with enthusiasm by library users.
  - Said goodbye to longtime Youth Services head Sally Fancher, but were delighted to welcome new YS head, Darla Barry.
  - Wellness and meditation workshops helped with the stress and isolation of a year spent in our houses.



# JOHNSTOWN PUBLIC LIBRARY

Serving the community in the Johnstown School District  
Funded by the voters of the Johnstown School District  
Total population served (chartered): 11,690  
Annual operating budget: \$454,658  
John Van Arnam, President, Board of Trustees  
Erica Wing, Library Director

## 2020 Highlights

- 39,701 books, etc. borrowed by community members
  - 21,802 visits to the library
  - 6,188 attended classes, programs and events
  - 3,134 computer sessions facilitated
  - 56,689 items onsite for community use
  - 5,425 active library users
- Debuted StoryWalks in Summer 2020, continuing monthly while the weather permits.
  - Make-and-take projects and book bundles for kids and adults are virtual lifelines to community members during the pandemic.





## MIDDLEBURGH LIBRARY

Serving the community in the Middleburgh School District  
Funded by the voters of the Middleburgh School District  
Total population served (chartered): 6,433  
Annual operating budget: \$143,110  
Malachi Martin, President, Board of Trustees  
Teresa Pavoldi, Library Director

### 2020 Highlights

- 12,718 books, etc. borrowed by community members
  - 2,162 visits to the library
  - 623 attended classes, programs and events
  - 7,642 computer sessions facilitated
  - 39,566 items onsite for community use
  - 2,296 active library users
- The library participated in the Fairies and Gnomes: Imagine Their Homes project.
  - We partnered with Page Turner Adventures for fun virtual summer programming.
  - We got really good at make-and-take kits!



## NORTHVILLE PUBLIC LIBRARY

Serving the community in the Northville School District  
Funded by the voters of the Northville School District  
Total population served: 2,981  
Annual operating budget: \$130,004  
Darrin Dietz, President, Board of Trustees  
Michael Burnett, Library Director

### 2020 Highlights

- 14,217 books, etc. borrowed by community members
  - 11,957 visits to the library
  - 9,808 attended classes, programs and events
  - 3,038 computer sessions facilitated
  - 35,673 items onsite for community use
  - 1,528 active library users
- Made videos of reading children's books for elementary school groups.
  - Restarted our book discussion group.
  - Restarted art exhibits.



# MARGARET REANEY MEMORIAL LIBRARY

Serving the community in the Village of St. Johnsville  
Funded by the voters of the OESJ School District  
Total population served (chartered + funded): 5,736  
Annual operating budget: \$196,107  
David Salvagni, President, Board of Trustees  
Dawn Lamphere, Library Director

## 2020 Highlights

- 6,084 books, etc. borrowed by community members
  - 6,744 visits to the library
  - 812 attended classes, programs and events
  - 2,796 computer sessions facilitated
  - 38,269 items onsite for community use
  - 1,077 active library users
- We reopened for curbside service in July 2020 followed by in-person service the next month. Our patrons were absolutely delighted and have been steadily using the library ever since.
  - Toddlers To Go sprang from the pandemic. Unable to host our tiny pals, we have been staying in contact via the mail. Twice a month each of our 32 children receive a book to keep and related activities to enjoy with their families.
  - Thanks to an MVLs mini grant we will be installing Poetry in the Park, a take-off of story walks. The poetry will be original works from the library's poetry group.

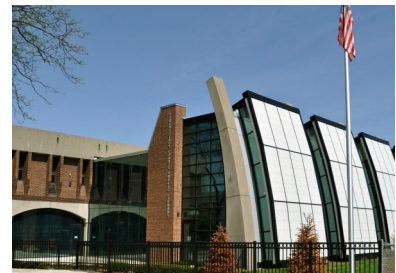


# SCHENECTADY COUNTY PUBLIC LIBRARY

Serving the community in Schenectady County  
Funded by Schenectady County  
Central library with 8 branch libraries  
Total population served (chartered): 154,727  
Annual operating budget: \$5,143,821  
William Levering, President, Board of Trustees  
Karen Bradley, Library Director

## 2020 Highlights

- 503,475 books, etc. borrowed by community members
  - 289,644 visits to the library
  - 19,696 attended classes, programs and events
  - 62,583 computer sessions facilitated
  - 314,750 items onsite for community use
  - 68,609 active library users
- Youth Services used their YouTube channel to connect with patrons during the shutdown, doing virtual story times as well as regular features such as STEAM Mondays and Teen Thursdays.
  - Began construction projects at the Scotia and Woodlawn branches.
  - During the pandemic, staff worked at the county's call center where we managed 29,000 calls to residents, many of them library patrons, and handled information requests.
  - Staff helped residents who did not have access to a computer sign up for COVID-19 vaccines.



# SCHOHARIE FREE LIBRARY

Serving the community in the Schoharie School District  
Funded by the voters of the Schoharie School District  
Total population served: 6,446  
Annual operating budget: \$104,459  
Patricia Clancy, President, Board of Trustees  
Don LaPlant, Library Director

## 2020 Highlights

- 15,203 books, etc. borrowed by community members
  - 4,116 visits to the library
  - 1,621 attended classes, programs and events
  - 2,035 computer sessions facilitated
  - 36,062 items onsite for community use
  - 1,599 active library users
- We submitted an application to revise our charter, which expands our official service area population by 599%.
  - Our long-serving library director Cathy Caiazzo retired in December 2020 and was replaced by the library's first credentialed librarian.
  - Program Director Jennie Mosher began a very successful online series of Tech Savvy workshops helping address adult digital literacy needs in the community.



# SHARON SPRINGS FREE LIBRARY

Serving the community in the Town of Sharon  
Funded by the voters of the Town of Sharon  
Total population served (chartered): 1,846  
Annual operating budget: \$52,851  
Jeanne Irwin, President, Board of Trustees  
Helen Thomas, Library Director

## 2020 Highlights

- 8,153 books, etc. borrowed by community members
  - 3,134 visits to the library
  - 586 attended classes, programs and events
  - 1,813 computer sessions facilitated
  - 29,434 items onsite for community use
  - 792 active library users
- We partnered with the Community Library in Cobleskill and the Memorial Library in Cherry Valley to win a Libraries Transforming Communities Focus on Small and Rural Libraries grant from The American Library Association.
  - We obtained over \$5000 in grants from MVLS Advocacy, MVLS Dream and Do, MVLS Programming mini grant, Fed Ex, and The Walmart Foundation.
  - We became a distribution site for the local food bank.
  - We removed the old shed from our parking lot and are replacing it with a St. Pauly clothing donation shed.





## LIBRARY SUPPORT

Library	Population	Local Public Funds	Per Capita Public Support	Total Operating Fund Receipts	Total Per Capita Support
Amsterdam	24,186	\$240,084	\$9.93	\$303,822	\$12.56
Canajoharie	6,320	\$3,950	\$0.63	\$277,574	\$43.92
Cobleskill	14,295	\$269,850	\$18.88	\$289,145	\$20.23
Fonda	6,808	\$31,525	\$4.63	\$98,964	\$14.54
Fort Hunter	3,699	\$35,799	\$9.68	\$43,743	\$11.83
Fort Plain	5,592	\$92,500	\$16.54	\$126,869	\$22.69
Gloversville	19,244	\$453,695	\$23.58	\$534,551	\$27.78
Johnstown	11,690	\$399,028	\$34.13	\$450,774	\$38.56
Middleburgh	6,433	\$152,495	\$23.71	\$178,760	\$27.79
Northville	2,981	\$140,569	\$47.15	\$148,653	\$49.87
St. Johnsville	5,736	\$70,000	\$12.20	\$169,372	\$29.53
Schenectady	154,727	\$5,430,433	\$35.10	\$5,602,786	\$36.21
Schoharie	6446	\$76,000	\$11.79	\$99,330	\$15.41
Sharon Springs	1,846	\$43,860	\$23.76	\$55,532	\$30.08
<b>TOTAL</b>	<b>270,003</b>	<b>7,439,788</b>	<b>\$27.55</b>	<b>\$8,379,875</b>	<b>\$31.04</b>

## INTERLIBRARY LOAN

Library	2019 ILL Borrowed	2020 ILL Borrowed	% Change	2019 ILL Lent	2020 ILL Lent	% Change
Amsterdam	6,022	3,498	-41.91%	4,975	3,497	-29.71%
Canajoharie	5,526	2,983	-46.02%	3,831	3,159	-17.54%
Cobleskill	6,352	3,880	-38.92%	4,364	3,143	-27.98%
Fonda	4,717	2,503	-46.94%	3,372	2,466	-26.87%
Fort Hunter	488	511	4.71%	1,268	1,293	1.97%
Fort Plain	2,939	1,995	-32.12%	2,207	1,620	-26.60%
Gloversville	8,841	5,606	-36.59%	8,463	5,825	-31.17%
Johnstown	9,974	7,129	-28.52%	9,921	7,074	-28.70%
Middleburgh	2,532	2,063	-18.52%	4,109	2,758	-32.88%
Northville	3,439	2,127	-38.15%	3,924	2,726	-30.53%
St. Johnsville	791	927	17.19%	1,975	1,696	-14.13%
Schenectady	53,933	40,333	-25.22%	47,079	30,821	-34.53%
Schoharie	3,801	2,475	-34.89%	3,816	3,174	-16.82%
Sharon Springs	2,316	1,893	-18.26%	3,026	1,997	-34.01%
<b>TOTAL</b>	<b>111,671</b>	<b>77,923</b>	<b>-30.22%</b>	<b>102,330</b>	<b>71,249</b>	<b>-30.37%</b>

## CIRCULATION and HOLDINGS

Library	2019 Circulation	2020 Circulation	% Change	2020 Circulation Per Capita	2020 Holdings	Per Capita Holdings
Amsterdam	40,387	23,293	-42.33%	1.67	49,445	2.04
Canajoharie	27,445	17,016	-38.00%	4.34	42,299	6.69
Cobleskill	44,707	23,069	-48.40%	3.13	36,452	2.55
Fonda	21,977	10,684	-51.39%	3.23	35,014	5.14
Fort Hunter	2,193	2,647	20.70%	0.59	24,750	6.69
Fort Plain	16,845	8,357	-50.39%	3.01	33,411	5.97
Gloversville	67,829	39,733	-41.42%	3.52	51,966	2.7
Johnstown	77,870	39,701	-49.02%	6.66	58,689	5.02
Middleburgh	25,356	12,718	-49.84%	3.94	39,566	6.15
Northville	19,132	14,217	-25.69%	6.42	35,673	11.97
St. Johnsville	5,785	6,084	5.17%	1.01	38,269	6.67
Schenectady	1,003,344	503,475	-49.82%	6.48	314,750	2.03
Schoharie	23,548	15,203	-35.44%	3.65	36,062	5.59
Sharon Springs	11,862	8,153	-31.27%	6.43	29,434	15.94
<b>TOTAL</b>	<b>1,388,280</b>	<b>724,350</b>	<b>-47.82%</b>	<b>5.14</b>	<b>825,780</b>	<b>3.06</b>

## LIBRARY USE

Library	Program Attendance	Library Visits	Reference Questions	Public Internet Computers	Wireless and Public Computer Use
Amsterdam	751	12,201	864	7	15,500
Canajoharie	673	12,046	1,122	3	1,431
Cobleskill	941	4,642	1,500	7	9,244
Fonda	470	10,400	1,746	6	1,613
Fort Hunter	485	1,654	330	2	999
Fort Plain	3,705	8,020	3,500	6	5,440
Gloversville	5,596	41,075	735	6	11,136
Johnstown	6,188	21,802	14,500	7	3,134
Middleburgh	623	2,162	872	10	7,642
Northville	9,808	11,957	807	5	3,038
St. Johnsville	812	6,744	725	3	2,796
Schenectady	19,696	289,644	24,211	101	62,583
Schoharie	1,621	4,116	208	6	2,035
Sharon Springs	586	3,134	31	3	1,813
<b>Total</b>	<b>51,955</b>	<b>429,597</b>	<b>51,151</b>	<b>172</b>	<b>128,404</b>



## Schedule of Support and Revenue and Expenses (Cash Basis)

For The Year Ended December 31, 2020

### Support and Revenue:

State Aid	971,677.00
Federal Aid	0.00
JA Fees & Equipment	316,053.52
Miscellaneous	137,093.79
Interest	2,652.35
	<hr/>
<b>Subtotal Support and Revenue</b>	1,427,476.66
SBA Paycheck Protection Program	95,700.00
	<hr/>
<b>Total Support and Revenue</b>	1,523,176.66

### Expenses:

Program Expenses	1,353,082.65
Management and General	160,008.38
	<hr/>
<b>Total Expenses:</b>	1,513,091.03

<b>Increase (decrease) in Net Assets</b>	10,085.63
<b>Net Assets - Beginning</b>	1,088,753.60
<b>Net Assets - Ending</b>	1,098,839.23
<b>Increase of Support and Revenue Over Expenses</b>	<hr/> 10,085.63

## Schedule of Support and Revenue and Expenses (Cash Basis)

For The Year Ended December 31, 2020

### Support and Revenue:

State Aid	971,677.00
Federal Aid	0.00
JA Fees & Equipment	316,053.52
Miscellaneous	137,093.79
Interest	2,652.35
SBA Paycheck Protection Program	95,700.00
	<hr/>
<b>Total Support and Revenue</b>	<b>1,523,176.66</b>

### Expenses:

Cash grants to member libraries	159,506.90
Material grants to member libraries	21,679.68
Member Library Purchases	320.65
Books	21,053.17
Electronic access	104,039.37
Periodicals	647.29
Recordings	2,198.22
Building Repairs	14,874.23
Repairs and Maintenance	3,899.57
Custodial Supplies	139.06
Utilities	5,435.81
Salaries	412,715.59
Benefits	154,878.31
Contractual Costs - Delivery	119,117.96
Contractual Costs - JA Fees & Equipment	325,104.04
Contractual Costs - Other	134,514.69
Professional Fees	9,739.35
Membership Dues	4,013.00
Equipment	0.00
Insurance	9,050.95
Office & library supplies	484.93
Postage & freight	656.50
Publicity and printing	0.00
Telephone	3,382.31
Travel	2,010.98
Vehicles	1,332.14
Miscellaneous - Other	2,296.33
	<hr/>
<b>Total Expenses:</b>	<b>1,513,091.03</b>
	<hr/>
<b>Increase of Support and Revenue Over Expenses</b>	<b>10,085.63</b>

## **MVLS Mission Statement**

The Mohawk Valley Library System educates, empowers and supports public libraries in Fulton, Montgomery, Schenectady and Schoharie Counties, helping libraries enrich their communities.

## **MVLS Services**

- Resource sharing including cooperative purchasing, interlibrary loan and delivery
- An integrated library computer system with full network and workstation support
- Specialized services to specific groups including adult literacy and TASC students, people with disabilities, the economically disadvantaged and those institutionalized
- Early literacy, family literacy, children's and teen services
- Programs for adult learners including reading, job seeking and digital literacy skills
- Expertise, vision and innovation offered through Continuation Education and Consultation
- Networking, information exchange and collaboration among libraries and with other agencies
- Promotion of library services in the wider community

## **MVLS Impact Statement**

The Mohawk Valley Library System saves taxpayer's money by delivering services, vision and expertise to public libraries and communities in the Mohawk Valley. MVLS services allow member public libraries to meet the needs of over 145,000 active library users, providing free education, low-cost recreation and economic development in our four county service area. Community members visited their public libraries 1.7 million times in 2015, borrowing more than 1.5 million library items. Over 350,000 computer sessions were facilitated and over 70,000 attended classes and events. These library activities promote community engagement, foster civic responsibility and enhance overall quality of life in our communities.

MVLS engenders efficiency and collaboration in public libraries by providing opportunities for libraries to share resources, provide services and innovate with technology. Virtually all books and other library materials are shared among libraries in the four counties through the system's integrated computer system and delivery service. In 2015 more than 240,000 items were accessed through this collaborative service. All 14 libraries participate in the shared computer services which provide network security and administration, full computer support and cooperative purchasing. More than 450 library leaders attended MVLS continuing education sessions, and more than 25,000 consultation contacts provided libraries with expertise in meeting service, administrative and technology challenges. This menu of services saves member libraries more than \$500,000 each year, and provides the public with a degree and quality of library service that would not be possible without this collaboration.