

MVLS Library Trustee's Survey 2021

Calling all MVLS member library trustees! Help us complete the 2021 MVLS Plan of Service and shape MVLS services to member libraries in the coming years. Please complete the questions below and include any additional comments. In addition to this survey, we will schedule several focus groups to gather input from member library directors, staff and member library trustees.

Please respond to this survey by Tuesday, June 1, 2021.

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- Sharon Springs Free Library
- Margaret Reaney Memorial Library, St. Johnsville

2. How long have you been a library trustee? *

- 2 years or less
- 3-5 years
- 6-10 years
- More than 10 years

3 a. MVLS provides a variety of services to member library boards. Please indicate your impressions of the following services: *

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3 b. Please offer any additional comments on the items in question 3

4. Please list the best three things MVLS did for your library in the past 3 years *

Information on policy, advocacy for funding, planning assistance

5. Please list the ways MVLS has disappointed your library in the last 3 years *

Do not know

6. What do you see as your library's biggest challenges in the next few years? *

Funding, integration of digital, updates to buildings

7. What are your dreams for your library in the next few years? *

Full use of all buildings, with appropriate personnel and security

8. What do you need from MVLS to assist your library with its challenges & dreams? *

Continued advocacy and information

9. What other services would you like MVLS to provide?

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Hold informational foundation annual meeting - valuable; consult with Eric on particular matters; help with pandemic info

5. Please list the ways MVLS has disappointed your library in the last 3 years *

I do not have an answer

6. What do you see as your library's biggest challenges in the next few years? *

Finances; staffing; technology

7. What are your dreams for your library in the next few years? *

Visionary staff; technology and finances to carry out a vision; Friends group that stays active

8. What do you need from MVLS to assist your library with its challenges & dreams? *

Communication to inform about what is possible

9. What other services would you like MVLS to provide?

Anything that is collaborative that could help save money

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1. Construction grants 2. Guidance about powers of trustees in a county run library system. 3. Training

5. Please list the ways MVLS has disappointed your library in the last 3 years *

Technology innovation and support

6. What do you see as your library's biggest challenges in the next few years? *

1. Budget 2. Security 3. Budget

7. What are your dreams for your library in the next few years? *

Huge increase in kindle book availability. Tech and facilities to support remote working and communication for patrons. Bigger internet bandwidth

8. What do you need from MVLS to assist your library with its challenges & dreams? *

Consortiums to provide collaborative collections. Advocacy for municipal libraries trustee authority

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I am a very new trustee

4. Please list the best three things MVLS did for your library in the past 3 years *

I do not have enough information to answer

5. Please list the ways MVLS has disappointed your library in the last 3 years *

I do not have enough information to answer

6. What do you see as your library's biggest challenges in the next few years? *

Security issues , services for low income people

7. What are your dreams for your library in the next few years? *

More online services

8. What do you need from MVLS to assist your library with its challenges & dreams? *

Help with ebooks , movies and classes online

9. What other services would you like MVLS to provide?

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SCPL needs MVLS to provide services that the county already provides, but with too many strings.

4. Please list the best three things MVLS did for your library in the past 3 years *

Support Director, give larger vision,

5. Please list the ways MVLS has disappointed your library in the last 3 years *

Failed to shovel our walks

6. What do you see as your library's biggest challenges in the next few years? *

Establishing greater independence, providing better internet services

7. What are your dreams for your library in the next few years? *

More autonomy and fun.

8. What do you need from MVLS to assist your library with its challenges & dreams? *

Legal support, customizable templates for internet presence and money stuff

9. What other services would you like MVLS to provide?

Shoveling walks.

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Valueable to know MVLS is always there as a resource.

4. Please list the best three things MVLS did for your library in the past 3 years *

Met with on about getting on school ballot.

5. Please list the ways MVLS has disappointed your library in the last 3 years *

N/A

6. What do you see as your library's biggest challenges in the next few years? *

Growing in a very small community; I still believe in books over technology.

7. What are your dreams for your library in the next few years? *

More hours/staff.

8. What do you need from MVLS to assist your library with its challenges & dreams? *

Guidance, success stories.

9. What other services would you like MVLS to provide?

N/a

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Technology support, deliver and digital products

5. Please list the ways MVLS has disappointed your library in the last 3 years *

Nothing

6. What do you see as your library's biggest challenges in the next few years? *

Possibly a new septic

7. What are your dreams for your library in the next few years? *

More usage by school groups

8. What do you need from MVLS to assist your library with its challenges & dreams? *

Possible consultation

9. What other services would you like MVLS to provide?

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Help with training trustees and policy preparation

5. Please list the ways MVLS has disappointed your library in the last 3 years *

Not sure

6. What do you see as your library's biggest challenges in the next few years? *

Finances, community role as more moves to digital

7. What are your dreams for your library in the next few years? *

financial and staff stability

8. What do you need from MVLS to assist your library with its challenges & dreams? *

it would be helpful to find ways for all the libraries to work together to be more efficient in administration and other expenses, sharing services, etc. Similar to what BOCES does for school districts, or when smaller school districts merge

9. What other services would you like MVLS to provide?

Coordinate and provide a basis for community libraries to work more directly with local school districts

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4. Please list the best three things MVLS did for your library in the past 3 years *

I don't know

5. Please list the ways MVLS has disappointed your library in the last 3 years *

NA

6. What do you see as your library's biggest challenges in the next few years? *

Attendance and Usage

7. What are your dreams for your library in the next few years? *

Help the community re-envision the purpose of the library and its functionality for the future.

8. What do you need from MVLS to assist your library with its challenges & dreams? *

I don't really know.

9. What other services would you like MVLS to provide?

Not sure

10. Please provide any other comments you would like to share with MVLS in the box below

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2. How long have you been a library trustee? *

- 2 years or less
- 3-5 years
- 6-10 years
- More than 10 years

3 a. MVLS provides a variety of services to member library boards. Please indicate your impressions of the following services: *

	My library would/does make use of this	My library doesn't need this	I don't have the information to answer this
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3 b. Please offer any additional comments on the items in question 3

4. Please list the best three things MVLS did for your library in the past 3 years *

Trustee training, helped with recruitment and advocacy efforts

5. Please list the ways MVLS has disappointed your library in the last 3 years *

None

6. What do you see as your library's biggest challenges in the next few years? *

Funding -

7. What are your dreams for your library in the next few years? *

Increasing funding so we can increase services to patrons

8. What do you need from MVLS to assist your library with its challenges & dreams? *

Help us craft the message that the library is vital and deserves taxpayer funding

9. What other services would you like MVLS to provide?

None

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None

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I am new to the board and really not able to give credible answers at this time of tenure.

4. Please list the best three things MVLS did for your library in the past 3 years *

I am new to the board and really not able to give credible answers at this time of tenure

5. Please list the ways MVLS has disappointed your library in the last 3 years *

I am new to the board and really not able to give credible answers at this time of tenure

6. What do you see as your library's biggest challenges in the next few years? *

Community support to see the value for modernizing technology for youth engagement

7. What are your dreams for your library in the next few years? *

Increasing community support to recognize learning and educational advancement can be enhanced by usage of the library.

8. What do you need from MVLS to assist your library with its challenges & dreams? *

I am new to the board and really not able to give credible answers at this time of tenure

9. What other services would you like MVLS to provide?

I am new to the board and really not able to give credible answers at this time of tenure

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3 b. Please offer any additional comments on the items in question 3

I had virtually no training as a Board if trustees member. All of the above services would be beneficial to me.

4. Please list the best three things MVLS did for your library in the past 3 years *

Provided some training/updates to our Director.

5. Please list the ways MVLS has disappointed your library in the last 3 years *

Lack of involvement with board, lack of financial support to our rural library

6. What do you see as your library's biggest challenges in the next few years? *

Fundraising to help keep the library solvent, inability to serve the needs of our community due to financial constraints and drawbacks of the library's physical location.

7. What are your dreams for your library in the next few years? *

A new facility with expanded programs and services to meet community needs.

8. What do you need from MVLS to assist your library with its challenges & dreams? *

Training related to regulations, funding for service upgrades, User friendly software for staff

9. What other services would you like MVLS to provide?

Stated above

10. Please provide any other comments you would like to share with MVLS in the box below

No further comments

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3 b. Please offer any additional comments on the items in question 3

4. Please list the best three things MVLS did for your library in the past 3 years *

Standards and guidance for COVID; information and guidance on ballots - town vs. school; maintaining computer programs

5. Please list the ways MVLS has disappointed your library in the last 3 years *

Not up-to-date and consistent COVID guidance all of the time, lack of training for Trustees and training fees

6. What do you see as your library's biggest challenges in the next few years? *

Staying relevant in technological times - educating public on the value of the building

7. What are your dreams for your library in the next few years? *

Growing our teen use

8. What do you need from MVLS to assist your library with its challenges & dreams? *

Ideas, money

9. What other services would you like MVLS to provide?

10. Please provide any other comments you would like to share with MVLS in the box below

Thank you for asking

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3 b. Please offer any additional comments on the items in question 3

4. Please list the best three things MVLS did for your library in the past 3 years *

training on defining the mission

5. Please list the ways MVLS has disappointed your library in the last 3 years *

I can't think of anything

6. What do you see as your library's biggest challenges in the next few years? *

Changing demographics and economy of the region

7. What are your dreams for your library in the next few years? *

To continue to grow the audience and develop appropriate services in changing times

8. What do you need from MVLS to assist your library with its challenges & dreams? *

The training on legal issues, standards and regulations was very helpful

9. What other services would you like MVLS to provide?

I will defer to the director and the librarian on that one

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Other	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

3 b. Please offer any additional comments on the items in question 3

MVLA seems to do an excellent job

4. Please list the best three things MVLS did for your library in the past 3 years *

Help with questions about elections and with our programs. I'm new so that's all I know

5. Please list the ways MVLS has disappointed your library in the last 3 years *

N/A

6. What do you see as your library's biggest challenges in the next few years? *

Funding

7. What are your dreams for your library in the next few years? *

To keep it a vibrant community institution and increase reading programs for children

8. What do you need from MVLS to assist your library with its challenges & dreams? *

Money!

9. What other services would you like MVLS to provide?

N/A

10. Please provide any other comments you would like to share with MVLS in the box below

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3 b. Please offer any additional comments on the items in question 3

Thank you MVLS

4. Please list the best three things MVLS did for your library in the past 3 years *

Assistance as we changed Governance; continued support over the bumps in the road during the change

5. Please list the ways MVLS has disappointed your library in the last 3 years *

None

6. What do you see as your library's biggest challenges in the next few years? *

After COVID getting patrons back into the Library which is a slow process

7. What are your dreams for your library in the next few years? *

Continuing to grow and be a strong presence in the community

8. What do you need from MVLS to assist your library with its challenges & dreams? *

Continued guidance and ideas and support

9. What other services would you like MVLS to provide?

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I don't know, how can I know? Maybe staff recruitment & retention, putting the fun in fundraising, how to get more community involvement.

4. Please list the best three things MVLS did for your library in the past 3 years *

Trainings. Help with Long Range Planning. Grants?

5. Please list the ways MVLS has disappointed your library in the last 3 years *

COVID response/ leadership. (The Albany Public L has been more helpful.) Grants. Lobbying.

6. What do you see as your library's biggest challenges in the next few years? *

Raising money for the Annex. Raising awareness of the Annex. Finding a contractor who won't rip us off and do a good job on the Annex.

7. What are your dreams for your library in the next few years? *

That The Community Library becomes a gathering place for the community. That there's a library card in every pocket. (Outreach.) That the Annex opens. A theatre in the Annex. A play place in the Annex. That people come to the Library. Oh, and that we can staff the Library.

8. What do you need from MVLS to assist your library with its challenges & dreams? *

See above! That the community sees the Community Library as a community place, a safe place, a magical place, a fun place.

9. What other services would you like MVLS to provide?

A library of things in ILL. A library system with big ideas. Joy!

10. Please provide any other comments you would like to share with MVLS in the box below

Please, please, please think bigger! For instance, can we hire a social worker to be shared with the other libraries in Schoharie County? It's a needed service, when offices are so spread out. Can we have MVLS support in hiring/ funding this position? We concentrate on literacy, medical literacy, in an area with few providers of mental health services is dire.

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3 b. Please offer any additional comments on the items in question 3

4. Please list the best three things MVLS did for your library in the past 3 years *

helping with developing five year plan, training programs for Board members, assisted in transition to a new Library Director

5. Please list the ways MVLS has disappointed your library in the last 3 years *

I can't answer this question

6. What do you see as your library's biggest challenges in the next few years? *

Expanding the use of the Library through programs and physical expansion. The Library should be the heart of the community

7. What are your dreams for your library in the next few years? *

A Library card in every pocket. Expanded children's and parents programs. Presenting the community with all forms of the arts. Raising the next generations to love books and reading.

8. What do you need from MVLS to assist your library with its challenges & dreams? *

Guidance and assistance

9. What other services would you like MVLS to provide?

10. Please provide any other comments you would like to share with MVLS in the box below

I am 'new' to the Board. Keeping us aware to what other libraries are doing. Planning for the changing future without losing the charm of being in a library.

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2. How long have you been a library trustee? *

- 2 years or less
- 3-5 years
- 6-10 years
- More than 10 years

3 a. MVLS provides a variety of services to member library boards. Please indicate your impressions of the following services: *

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3 b. Please offer any additional comments on the items in question 3

4. Please list the best three things MVLS did for your library in the past 3 years *

Mission statement, community engagement (during COVID) legal issues standards and regulations

5. Please list the ways MVLS has disappointed your library in the last 3 years *

Never!

6. What do you see as your library's biggest challenges in the next few years? *

Returning back to normal after COVID and expanding services

7. What are your dreams for your library in the next few years? *

Add the phase 3 addition to JPL for community use area

8. What do you need from MVLS to assist your library with its challenges & dreams? *

Suggested revenue sources

9. What other services would you like MVLS to provide?

10. Please provide any other comments you would like to share with MVLS in the box below

Thanks for all the support and guidance and the models provided over the years.

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4. Please list the best three things MVLS did for your library in the past 3 years *

help with vote, computer tech and assistance, legal assistance

5. Please list the ways MVLS has disappointed your library in the last 3 years *

none

6. What do you see as your library's biggest challenges in the next few years? *

funding and constuction

7. What are your dreams for your library in the next few years? *

finish the addition to the building

8. What do you need from MVLS to assist your library with its challenges & dreams? *

provide support and assistance, perhaps funding options

9. What other services would you like MVLS to provide?

unknow

10. Please provide any other comments you would like to share with MVLS in the box below

none

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Trustee training! Workshop access (online)

5. Please list the ways MVLS has disappointed your library in the last 3 years *

None

6. What do you see as your library's biggest challenges in the next few years? *

Funding, building/renovations

7. What are your dreams for your library in the next few years? *

New addition for new/updated services

8. What do you need from MVLS to assist your library with its challenges & dreams? *

Assistance and guidance to make sure we understand our responsibilities

9. What other services would you like MVLS to provide?

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Not sure, probably as a reference

5. Please list the ways MVLS has disappointed your library in the last 3 years *

Century 21/Planning for future/engaging community

6. What do you see as your library's biggest challenges in the next few years? *

Engaging community, financial, building addition

7. What are your dreams for your library in the next few years? *

Completing addition, program improvement more community engagement

8. What do you need from MVLS to assist your library with its challenges & dreams? *

Help making communities understand the importance of libraries

9. What other services would you like MVLS to provide?

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4. Please list the best three things MVLS did for your library in the past 3 years *

Support during the pandemic; Trustee training; meeting with Wade regarding community engagement

5. Please list the ways MVLS has disappointed your library in the last 3 years *

At times some MVLS staff have been abrupt and short with both our staff and our trustees

6. What do you see as your library's biggest challenges in the next few years? *

Trying to encourage growth; community engagement; budget

7. What are your dreams for your library in the next few years? *

To have a bigger space with a conference/meeting room that the community as well as the library could use

8. What do you need from MVLS to assist your library with its challenges & dreams? *

If the support we have received continues, I believe MVLS will be able to support us fully

9. What other services would you like MVLS to provide?

I can't think of anything

10. Please provide any other comments you would like to share with MVLS in the box below

Nothing further

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3 b. Please offer any additional comments on the items in question 3

MVLS should do more to help the individual libraries. All required equipment should be grouped purchased to increase quality , lower the price, and reduce shopping time. Things like security systems, projectors , air conditioning, etc. .. Things like security

4. Please list the best three things MVLS did for your library in the past 3 years *

Computer care, consultation on problems that arise, connection to other libraries to share books

5. Please list the ways MVLS has disappointed your library in the last 3 years *

should share more resources (\$) with member libraries, Some programs dull, some programs without follow through,

6. What do you see as your library's biggest challenges in the next few years? *

Finances, Building a new addition, maintaining the new addition, attracting talented and caring staff.

7. What are your dreams for your library in the next few years? *

Volunteers thronging to library and working together with the staff to serve a library crowded with most community members.unity

8. What do you need from MVLS to assist your library with its challenges & dreams? *

Provide grant writing services, continue excellent sharing between libraries, provide shared purchasing of equipment, continue and increase education oportunities for staff, help connect libraries to other community groups, find was schools and libraries can have more interconnection

9. What other services would you like MVLS to provide?

Make a short video to show all new trustees. Hire a technical expert that will be on loan to help and teach at individual libraries. Web site making and maintaining services.

10. Please provide any other comments you would like to share with MVLS in the box below

We are grateful for the help MVLS has provided Amsterdam Free Library. Just like all of us, MVLS can do better.

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3 b. Please offer any additional comments on the items in question 3

Eric is always very helpful when we have questions!

4. Please list the best three things MVLS did for your library in the past 3 years *

Provided a grant for SRP, inter-library loans and delivery, support of computer system

5. Please list the ways MVLS has disappointed your library in the last 3 years *

I can't think of anything

6. What do you see as your library's biggest challenges in the next few years? *

Space

7. What are your dreams for your library in the next few years? *

To get back to regular programming as well as offering a lecture series

8. What do you need from MVLS to assist your library with its challenges & dreams? *

Possible assistance in expanding our space and what we offer

9. What other services would you like MVLS to provide?

None that I can think of

10. Please provide any other comments you would like to share with MVLS in the box below

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4. Please list the best three things MVLS did for your library in the past 3 years *

Assisted with an SED Construction Grant, helped promote advertisement for library director and other employees

5. Please list the ways MVLS has disappointed your library in the last 3 years *

Not being a resource to the changing laws that impact on libraries: ie PFL, required state training, etc.

6. What do you see as your library's biggest challenges in the next few years? *

Getting people to come back to the library and seeing it as a community resource.

7. What are your dreams for your library in the next few years? *

Growing our in-person and virtual programs that will attract all residents and not just a select few.

8. What do you need from MVLS to assist your library with its challenges & dreams? *

Perhaps a PR campaign about what libraries do for the community ?

9. What other services would you like MVLS to provide?

A coordinated effort to offer programming with other libraries

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4. Please list the best three things MVLS did for your library in the past 3 years *

Help with dealing with COVID regulations.

5. Please list the ways MVLS has disappointed your library in the last 3 years *

Can't think of any.

6. What do you see as your library's biggest challenges in the next few years? *

Minimum wage increase.

7. What are your dreams for your library in the next few years? *

Being able to be open everyday but Sunday.

8. What do you need from MVLS to assist your library with its challenges & dreams? *

Can't think of any at this time.

9. What other services would you like MVLS to provide?

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3 b. Please offer any additional comments on the items in question 3

4. Please list the best three things MVLS did for your library in the past 3 years *

libraries dealing with pandemic, policies, legalities

5. Please list the ways MVLS has disappointed your library in the last 3 years *

NA

6. What do you see as your library's biggest challenges in the next few years? *

Finances

7. What are your dreams for your library in the next few years? *

Continue community outreach

8. What do you need from MVLS to assist your library with its challenges & dreams? *

NA

9. What other services would you like MVLS to provide?

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- 2 years or less
- 3-5 years
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4. Please list the best three things MVLS did for your library in the past 3 years *

Grants, advice, consultations

5. Please list the ways MVLS has disappointed your library in the last 3 years *

It hasn't disappointed

6. What do you see as your library's biggest challenges in the next few years? *

Increasing in person patron visits

7. What are your dreams for your library in the next few years? *

A vibrant active place for community members of all ages

8. What do you need from MVLS to assist your library with its challenges & dreams? *

Advice and consultation and more grants!

9. What other services would you like MVLS to provide?

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4. Please list the best three things MVLS did for your library in the past 3 years *

Advice on covid protocol, help with grant writing, help with going independent from the village financially.

5. Please list the ways MVLS has disappointed your library in the last 3 years *

None

6. What do you see as your library's biggest challenges in the next few years? *

Upgrading the building to be more accessible, especially the museum collection.

7. What are your dreams for your library in the next few years? *

To see an increase in circulation and services to the community.

8. What do you need from MVLS to assist your library with its challenges & dreams? *

Not sure

9. What other services would you like MVLS to provide?

10. Please provide any other comments you would like to share with MVLS in the box below

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3 b. Please offer any additional comments on the items in question 3

I have only been a board member for 1 month

4. Please list the best three things MVLS did for your library in the past 3 years *

N/A

5. Please list the ways MVLS has disappointed your library in the last 3 years *

N/A

6. What do you see as your library's biggest challenges in the next few years? *

Getting budget approved

7. What are your dreams for your library in the next few years? *

More foot traffic

8. What do you need from MVLS to assist your library with its challenges & dreams? *

Updates with programming and events available

9. What other services would you like MVLS to provide?

Workshops for 50 + age group

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3.a- top answers: legal & training on fundraising would be helpful.

4. Please list the best three things MVLS did for your library in the past 3 years *

3.a- top areas for assistance: legal & HR Personnel issues Respond to variety of questions; guidance during COVID

5. Please list the ways MVLS has disappointed your library in the last 3 years *

N/A

6. What do you see as your library's biggest challenges in the next few years? *

Our transition to a professional library director

7. What are your dreams for your library in the next few years? *

We reach new community members, it becomes a hub in Schoharie

8. What do you need from MVLS to assist your library with its challenges & dreams? *

HR/personnel support; training for new & old trustees

9. What other services would you like MVLS to provide?

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Our library has used the assistance of MVLS on several issues. Our board president has consulted on several occasions.

4. Please list the best three things MVLS did for your library in the past 3 years *

Assistance with personnel issues, provided grants for summer reading program

5. Please list the ways MVLS has disappointed your library in the last 3 years *

NA

6. What do you see as your library's biggest challenges in the next few years? *

We need more space...larger children's area and a community room

7. What are your dreams for your library in the next few years? *

We would like to expand our current location or relocate to a larger location

8. What do you need from MVLS to assist your library with its challenges & dreams? *

Assistance in obtaining grants and financial assistance.

9. What other services would you like MVLS to provide?

Grants for children/youth activities to bring programs to our library

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4. Please list the best three things MVLS did for your library in the past 3 years *

MVLS provided support to our Library as we dealt with COVID related issues; as we hired a new Library Director; and provided training to our new Library Director.

5. Please list the ways MVLS has disappointed your library in the last 3 years *

We were disappointed when MVLS would not help us train and utilize Trustees to assist as volunteers to check out books and attend to the Circulation Desk.

6. What do you see as your library's biggest challenges in the next few years? *

Getting more patrons to use the Library

7. What are your dreams for your library in the next few years? *

To have it act as a busy, vibrant part of our local community with lots of community visits and engagement.

8. What do you need from MVLS to assist your library with its challenges & dreams? *

Suggestions and advice on how to get people into our Library.

9. What other services would you like MVLS to provide?

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4. Please list the best three things MVLS did for your library in the past 3 years *

Have helped during the pandemic.

5. Please list the ways MVLS has disappointed your library in the last 3 years *

Not on this, I'm new to the board.

6. What do you see as your library's biggest challenges in the next few years? *

Fund raising.

7. What are your dreams for your library in the next few years? *

Help to bring the community together.

8. What do you need from MVLS to assist your library with its challenges & dreams? *

Not sure right now.

9. What other services would you like MVLS to provide?

Not sure right now.

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Advocacy, communication and training

5. Please list the ways MVLS has disappointed your library in the last 3 years *

I do not have the background to answer.

6. What do you see as your library's biggest challenges in the next few years? *

Utilizing technology to best maintain relevance

7. What are your dreams for your library in the next few years? *

Physical and virtual centers of knowledge/information

8. What do you need from MVLS to assist your library with its challenges & dreams? *

Unknown at this time

9. What other services would you like MVLS to provide?

Unknown at this time

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Sexuak Harrassment Training for board members/staff would be helpful.

4. Please list the best three things MVLS did for your library in the past 3 years *

Advocacy grants x2 that helped with increasing our tax levy, guidance on managing COVID restrictions

5. Please list the ways MVLS has disappointed your library in the last 3 years *

No info/experience. I don't think that it has?

6. What do you see as your library's biggest challenges in the next few years? *

Personnel.

7. What are your dreams for your library in the next few years? *

Having books my tween and soon to be teenager wants to check out. Expanding programming to more diverse audiences.

8. What do you need from MVLS to assist your library with its challenges & dreams? *

Assistance with strategic plan.

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1. Which is your library? *

- Amsterdam Free Library
- Canajoharie Library and Arkell Museum
- The Community Library, Cobleskill
- Fort Hunter Free Library
- Fort Plain Free Library
- Frothingham Free Library, Fonda
- Gloversville Public Library
- Johnstown Public Library
- Middleburgh Library
- Northville Public Library
- Schenectady County Public Library
- Schoharie Free library
- Sharon Springs Free Library
- Margaret Reaney Memorial Library, St. Johnsville

2. How long have you been a library trustee? *

- 2 years or less
- 3-5 years
- 6-10 years
- More than 10 years

3 a. MVLS provides a variety of services to member library boards. Please indicate your impressions of the following services: *

	My library would/does make use of this	My library doesn't need this	I don't have the information to answer this
Training/Consultation on legal issues, standards & regulations	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Training/consultation on financial issues	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Training/consultation on personnel issues, director hiring & human resources	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Training/consultation on planning, mission statements, etc.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assistance with community engagement, advocacy and communications	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assistance with customer service and the user experience	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assistance with policies, bylaws, etc.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

3 b. Please offer any additional comments on the items in question 3

4. Please list the best three things MVLS did for your library in the past 3 years *

Provided excellent support and guidance through the pandemic;

5. Please list the ways MVLS has disappointed your library in the last 3 years *

N/A

6. What do you see as your library's biggest challenges in the next few years? *

Continuing to grow, bringing in new patrons, new space, being more diverse in both terms of staffing and patrons

7. What are your dreams for your library in the next few years? *

Keeping the "small town" feel while being big enough to engage an enlarge, diverse community

8. What do you need from MVLS to assist your library with its challenges & dreams? *

Continued guidance on how to reach out to the community; continued help with finances

9. What other services would you like MVLS to provide?

Access to Spanish/Hispanic tools to help bring in the large minority group in the surrounding area

10. Please provide any other comments you would like to share with MVLS in the box below

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